

General Motors Company
30001 Van Dyke Avenue
Warren, MI 48083
www.gm.com



Dear Supplier,

I would like to congratulate you on your outstanding performance in 2019! You are receiving this letter because your manufacturing location(s) is being recognized for meeting the criteria for our GM Supplier Quality Excellence Award for the 2019 calendar year. This is the eighth year our Global Supplier Quality & Development organization has recognized suppliers who have demonstrated consistent quality performance throughout the year.

This special award recognition is given to specific top performing supplier manufacturing locations. Suppliers who receive this award recognition have met or exceeded a very stringent set of quality performance criteria and have achieved the cross-functional support of the entire GM organization.

General Motors' mission is to design, build and sell the world's best vehicles with the highest levels of quality and safety on the road. Achieving this mission depends largely on the quality of the parts you produce day in and day out. We know that maintaining a focus on the details to deliver defect-free product to our assembly plants consistently is not an easy task, so much that only a fraction of our suppliers has earned this prestigious recognition. You are a critical part of the team who helps ensure the customer is delighted with their product purchase and we want to recognize and thank you for that.

Please accept this letter as an official notification of your award status. Due to the unprecedented events with COVID-19, we had to make a tough decision on how we normally award plaques. This year we will distribute a special recognition certificate in place of an award plaque. We are still working out the details around the delivery of the certificates and recognitions. Your GM SOEs will contact your manufacturing location directly once the details are finalized. Please be patient with us as we navigate through these circumstances.

Again, congratulations on an exceptional team effort that helped your facility to win this award. Thank you for all you do and your support during these unprecedented times.

Warm regards,

Richard Demuynck
Richard Demuynck,

Executive Director, Global Supplier Quality & Development